

Accessibility statement for the kansalliskirjasto.fi website

The National Library of Finland strives to guarantee the accessibility of its websites in accordance with the Act on the Provision of Digital Services.

This accessibility statement applies to the kansalliskirjasto.fi website.

State of accessibility of the website

This website does not fulfil all of the requirements of the Act on the Provision of Digital Services (306/2019). Instances of non-compliance with and exceptions to the requirements are set out below.

Non-accessible content

The website contains content not covered by the legislation.

- Maps not intended for navigation (e.g., weather and topographic maps).
- Office software files (e.g., doc, PDF, odt) published before 23 September 2018.
- Online content archived before 23 September 2019.
- Video or audio recordings published before 23 September 2020.

The content described below is not accessible due to the following grounds:

Disproportionate burden: the digital service will be redesigned during 2021.

The following content and/or functionalities do not yet comply with the requirements:

1. Perceivable

1.1 Text Alternatives (WCAG 1.1.1. Non-text Content)

- Certain images included in the service have no text alternative, or their text alternative is the file name.
- The website also contains decorative illustrations that have not been labelled as decorative.
- Some of the ARIA labels used in the service have not been translated into the language of the relevant page, or they do not sufficiently describe the purpose of the section, which may hinder accessibility when using a screen reader.

1.2 Time-based Media (WCAG 1.2.1 Audio-only and Video-only (Prerecorded), 1.2.2 Captions (Prerecorded), 1.2.3 Audio Description or Media Alternative (Prerecorded))

- There are no captions, text alternatives or media alternatives for AV material.

1.3 Adaptable (1.3.1 Info and Relationships, 1.3.3 Sensory Characteristics)

- The website contains a number of anchor links with no target attribute.

- The content contains HTML table structures that have been edited by using HTML styles.
- The service includes forms with deficient coding, such as search filters whose elements have not been classified. Furthermore, forms have ID labels that refer to element tags absent from the page.
- The content includes empty headings.
- The service contains pages where the ID label of an element is also used for another element of the same page.
- Part of the website content is not located under ARIA landmarks, and not all landmarks are consistently named.
- Not all icons have text alternatives, which leaves their meaning a mystery to users who cannot see them. These include the navigation arrows in the box on the front page displaying opening hours.
- Active menu links are not labelled with the aria-current attribute, which makes it difficult to understand their status or the location of the user when using a screen reader.

1.4 Distinguishable (1.4.1 Use of Color, 1.4.3 Contrast (Minimum))

- The service uses elements whose colour combinations do not meet the minimum contrast requirements, including icons linking to Twitter and YouTube channels as well as grey text on white background used on certain pages.
- The content pages contain some text that contains images for which no consistent descriptive text alternatives have been drawn up.

2. Operable

2.4 Navigable (2.4.1 Bypass Blocks, 2.4.3 Focus Order, 2.4.4 Link Purpose (In Context), 2.4.7. Focus Visible)

- The service contains blocks of content that cannot be bypassed. For example, the collection search page contains a large number of checkboxes that cannot be bypassed. This problem is aggravated by the site reloading after each selection, forcing users operating the page with a keyboard to re-enter their selections before accessing the content.
- The focus order of service headings is illogical and differs from the visual order. Even though the National Library logo is visually the first element in the desktop view, it receives keyboard focus only after the language menu. In the main navigation of the desktop view, the search receives focus before the navigation links, even though it is visually the last element.
- In the desktop view of the main menu, the focus order of the sub-menu is illogical. Top-level links must be focused before focusing links on the selected lower level.
- The website contains links with identical link titles but different targets.
- Some pages contain links with overly generic texts, which make it difficult to perceive their target (such as 'Click here' or 'Read more').
- The keyboard focus of the search field in the front page banner is difficult to see on top of the background image.
- The 'arrow' button in the search element of the front page banner has no visible focus, nor a label or text alternative describing the purpose or target of the button.
- The arrows for moving forward or backward in the front page banner for opening hours cannot be operated with a keyboard, as they have no keyboard focus.

- Cookies cannot be accepted by using a keyboard, as the element has no keyboard focus. The opening hours box on the front page contains links with no visible keyboard focus.
- In the mobile view, the level two links in the main menu cannot be focused with a keyboard, making them inoperable with a keyboard.
- Focusing on the close button of the chatbot is impossible with a screen reader, and there is no focus styling that is visually sufficiently perceivable in the chatbot elements.

3. Understandable

3.1 Readable (3.1.2 Language of Parts, 3.3 Input Assistance)

- The website contains non-translated content, including link text for screen reader software, alt-texts for images and element labels. For example, the text alternatives of social media links are also in Finnish on the English-language pages.

3.3 Input Assistance (3.3.1 Error Identification, 3.3.2 Labels or Instructions, 3.3.3 Error Suggestion)

- The search function offers no guidance or assistance to the user in conjunction with erroneous searches.
- Several navigation elements on the website have no name, including the language menu and the footer menu.
- The search field of the mobile version has no name.

4. Robust

4.1 Compatible (4.1.1 Parsing, 4.1.2 Name, Role, Value)

- The service includes pages where several elements have identical ID labels.
- The page includes ARIA labels which describe the purpose of the related element to an insufficient degree.
- The iFrame element contains no title.

The digital service will be redesigned in 2021. Wherever possible, the deficiencies will be corrected in the current digital service during 2020.

Creation of this accessibility statement

This statement was created on 30 May 2020.

The statement is based on an assessment conducted by an external party on whether the website complies with the requirements of Directive 2016/2102 of the EU.

The statement was last reviewed on 25 June 2020.

Feedback and contact details

Did you notice an accessibility deficiency on our website? Please report it to us and we will do our best to provide the information and content in an accessible form as soon as possible. You can

contact us by using an online form or by email.

Contact details: National Library of Finland, communication, kk-viestinta@helsinki.fi

Enforcement procedure

If you notice accessibility issues on the website, first submit your feedback to the website administrator. It may take up to 14 days to receive an answer. If you are not satisfied with the answer or do not receive an answer within two weeks, you may file a complaint with the Regional State Administrative Agency for Southern Finland.

The [saavutettavuusvaatimukset.fi](http://www.saavutettavuusvaatimukset.fi) website of the Regional State Administrative Agency for Southern Finland has detailed instructions (in Finnish and Swedish only) on how to file a complaint and how the issue will be handled.

Contact information of the supervisory authority

Regional State Administrative Agency for Southern Finland, accessibility supervision unit

- www.saavutettavuusvaatimukset.fi
- [saavutettavuus\(at\)avi.fi](mailto:saavutettavuus(at)avi.fi)
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